

Al-Jalil Hospital

AQ QALA



INTRODUCTION OF AQ QALA

Aq Qala is a city in Golestan Province. The climate of this city is relatively moderate, with the population of 1 22000. This city places in 15 km of north-east of Gorgan and next to Gorgan rood river.

This historical city constructed in 1020 A.H. by Abbas king named Sepiddezh or dezh sepid which in Pahlavi government changed to pahlavidezh and today is Aqqala.

The handicrafts of this region is carpet, rug, Turkmen cushion, Turkmen needlecraft, and Turkmen jewelries. Sightseeing and tourism places include Gharniagh, Naftilche, and Inche mud volcanos, Aq Qala bridge, Thursday market of Aq Qala, Gorgan historical wall, Incheh Boroun pond, and Voshmgir dam.

This city is the neighbor of Turkmenistan country from north and includes nationalities like Turkmen, Sistani, and Balooch.



INTRODUCING THE AL-JALIL HOSPITAL

The Aq Qala Al-Jalil hospital is a governmental and general hospital which has opened in a space of 30000square meters and substructure of 10030 meters in 1385.



This hospital is the first and only hospital in city and activates under Golestan University of Medical Scienc. The assessment degree of hospital according to last validation of hygiene ministry is one positive.

VISION

Reaching to great one degree in validation is the vision of Al-Jalil hospital. This hospital believes by the assistance of God, using all possibilities, skills and the most suitable available technologies, and according to plans it can be changed to an independent center with appropriate possibilities and equipments to present proper clinical services to people of city and at last the best in province.

MISSION

Al-Jalil hospital is the only hospital of city which directed governmental under Golestan University of Medical Scienc. This hospital activates in presenting the clinical services to the people of this city and province. This center uses of expert, experienced physicians and staffs, knowledge and modern clinical methods, safe and advanced medical equipments with emphasizing on patient's security and innovation in services in order to improve the level of health of people and society. The aims of this center are validation standards, Satisfying the patients' expectations with professional principles and patients' rights.

THE BEDS OF HOSPITAL:

Sections	Bed numbers
Internal section	24
General Surgery	16
Pediatrics	10
Maternity	12
Post partum	8
Kidney and Urinary tract	4
Orthopedic	5
CCU	6
Post CCU	4
ICU	4
Infectious	10
Infants	10
Maternity	10
Operating Room	2
Emergency	12
Dialysis	10

THE TYPES OF MAIN SERVICES OF HOSPITAL:

- Clinical outpatient services
- Clinical hospitalization services
- Para services in pharmacy, radiology, sonography, and laboratory
- Special services of Imam Sajjad Clinic:
 - Echo
 - Fitness Test
 - Spirometry
- Crusher section services

INTRODUCTION OF PHYSICIANS:

Name	Area of expertise
Dr. Chehre Najd Abbasi	Psychiatrist
Dr. Leila Kashani	Psychiatrist
Dr. Hakim Zadeh	Neurologist
Dr. Fedra Fereydooni	Gynecologist
Dr. Mahin Dokht bandemeh	Gynecologist
Dr. Maryam Zabihi	Gynecologist
Dr. Hagh Bin	Pediatrician
Dr. Nodehi	Pediatrician
Dr. Seyyed Rahman Khoshhal	Infectious Disease Specialist
Dr. Anahita Ahmadi	Internist

Name	Area of expertise
Dr. Milad Alimi	Internist
Dr. Mansoor Mirza Ali	Cardiologist
Dr. Soheila Abedini	Cardiologist
Dr. Nasser Saffar	Cardiologist
Dr. Nora Bigdeli	General Surgeon
Dr. Tahereh Mohajer	General Surgeon
Dr. Mona Mazidi	Surgeon and ENT (Ear Nose Throat Specialist)
Dr. Kiyanoosh Kor	Surgeon and Urologist
Dr. Saeid Mohajerzadeh	Surgeon and Oethopedic Specialist

ACQUAINTANCE AND COMMUNICATION WITH THE HEALTH TOURISM DEPARTMENT (IPD):

- Dr. Seyyed Mehdi Agha Pour (President of the Hospital)
- Dr. Milad Alimi (Internal Specialist and the Doctor of IPD)
- Fatemeh Kochaki (Nurse and expert of IPD)

For accessing to the members of IPD unit you can go to The
IPD unit in first floor or call to 09308221 21 1 .

Meanwhile you can communicate with Mrs. Kochaki through
09308221 21 1 mobile number or in presence, if there is
any compliant or criticism.

THE CHARTER OF PATIENT'S RIGHTS:

1. The patient rights to expect on time treatment and special attention with complete respect without the attention to race, culture, and religion.
2. The patient rights to know the place of hospitalization, nurse, doctor, and the other member of his/her remedy team.
3. The patient rights to ask about his/her finding, remedy and sickness progress steps from teacher through herself/himself or one of the relatives.
4. The patient rights to receive the essential information about possible side effects and application of other methods to his/her perception limit and partners in choosing the final method of remedy before examinations or during remedy

5. The patient rights to announce his/her personal satisfactions about the end of remedy or refer to another remedy center with personal tendency and lack of health threat of society according to legal terms.

6. The patient rights to assure about the security of his/her medical files, results of examinations and medical consultants to protection of personal limits.

7. The patient rights to enjoy of the confidence of doctor and other member of medical team, so the presence of people whom do not attend directly in treatment should be possible by the permission of patient.

8. The patient rights to assure of accessing to doctor and other member of medical team during and after discharge.

AL JALIL HOSPITAL KNOWS ITSELF TO OBSERVE THESE ITEMS ABOUT THE INTERNATIONAL PATIENTS:

1. Presenting services out of usual turn to present faster and more quality services to accepted patients through health tourism unit.
2. Presenting all the information related to hospital through the e-mail address of international patients department www.aljalil-hosp.goums.ac.ir
3. Forming monthly and order committee of international patients department in hospital in order to policy and compiling the aims of hospital about treatment of international patients.
4. Existing the sign and guiding marks in English in hospital.
5. Giving personal package at the time of acceptance (including toothbrush, tooth paste, glass, spoon, fork, **shampoo, sandal, cloth, ...**)

6. Putting at least on nurse dominated on international language in the ward of presenting service to international patients in hospital
7. The ability to putting private nurse according to the request of patient
8. The ability to have a special room for international patients in every ward and equipped to alarming system of nurse
9. Making available praying possibilities according to religion
10. Special menu according to regime and taste of patient
11. Following and doing all the services from the start of acceptance to discharge by IPD unit
12. Taking satisfaction of patient by satisfaction questionnaire

13. Preparing the summary of patient file in English and copying of all the pages to presenting to patient

14. Posting the requested documentary after discharge if needed to medical documents

15. The patients can communicate to hospital through e-mail address www.aljalil-hosp.goums.ac.ir or 09308221211, 01734526767 with internal No. of 271.

THE RULES AND REGULATIONS OF HOSPITAL:

1. Avoiding of using cell phone in special wards (CCU-ICU)
2. Using of handrail for beds in order to preventing of patient collapsing
3. Blue garbage can for no infection trashes (including: dish, food, tissues and paper)
4. Yellow garbage can for infection trashes (including: dress **of wound, bleeding materials, patient's secretions, ...**)
5. The time of visiting in all wards is 15-16(for one hour) every day.
6. The time of visiting in CCU is 15:30- 15(for half an hour) on Monday, Wednesday, and Friday.
7. CCU ward does not have visiting.
8. Every patient can have one attendant (except special wards)

9. No smoking in the wards of hospital.

10. Supervisor, Matron, and nurse are responsible to answer your care process which their name and job is clarified through their uniform and label.

11. **Your bed number placed in ward in floor is possible.**

12. Your friends and relatives can communicate with patient or his/her attendant through 01734526767 telephone number.

13. The times of serving food and preparing hot water in wards in morning is 6:00 to 7:00 a.m., at noon is 12 to 13, and at nights is 17:30 to 18:30.

14. There is emergency exit at the end of corridor of each floor to use in critical situations.

15. Strictly emphasized wash your hands by warm water and handwashing liquid several times specially before food or

after visiting the patients to prevent of spreading and transferring the infections of hospital.

16. Bathroom is enough in every ward.

17. Smoking is harmful for health and patient, so stricctly avoid of smoking in public places and indoors such as hospitals and clinics.

18. Reflect your suggestions to the responsables through criticism and suggestion box or refer to IPD unit located in first floor and administrative corridor to present economical issues, please.

19. Health care quality and preventing unit is ready to answer your healthcare questions and presenting instruction.

20. If your patient uses spacial drugs, please inform his/her doctor or nurse.

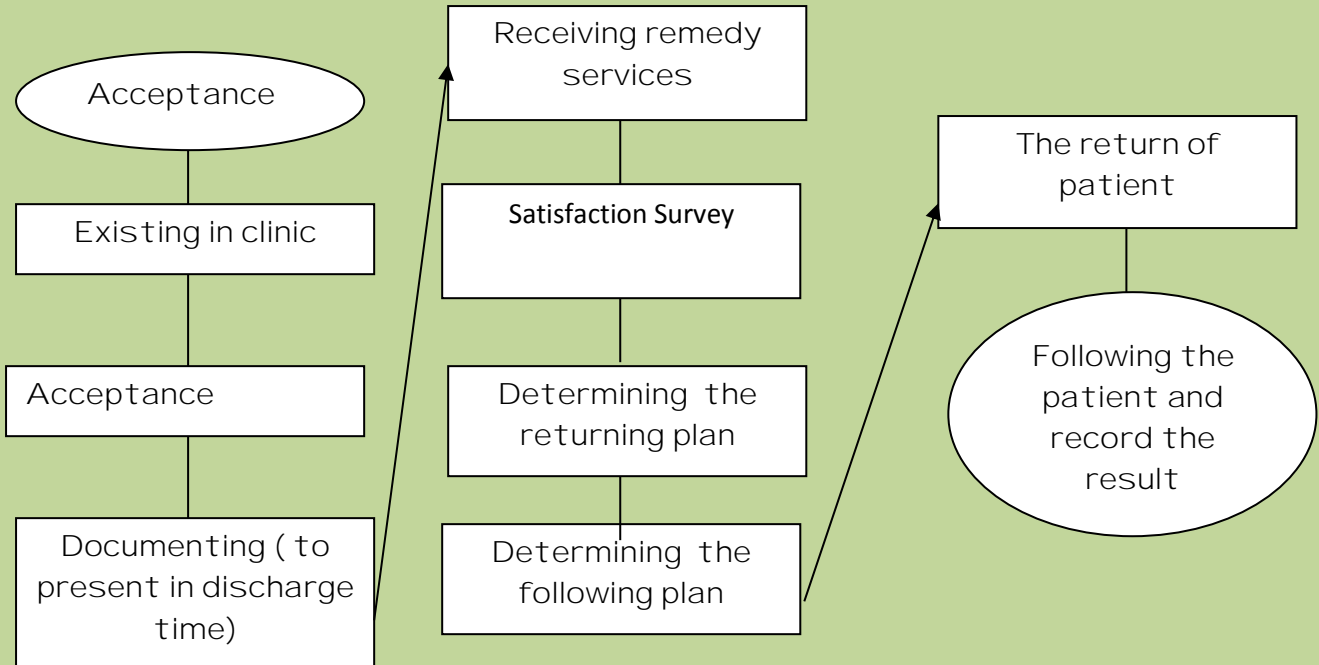
21. Pay attention to inform the exact name of patient according to his/her certificated card.

22. All the money will pay through receipt box and computer, so avoid of paying money to the staffs.

TARIFF OF HOSPITALIZATION :

No.	Kind of Service	Cost (Rial)
1	The cost of staying (bed)	
2	The cost of ICU bed	
3	The cost of usual bed	
4	The cost of attendant bed	
5	Specialist	
6	Psychologist	
7	General Physician	

PRESENTED SERVICE FLOWCHART FOR INTERNATIONAL PATIENTS IN ALJALIL HOSPITAL:



MEDICAL COSTS FOR INTERNATIONAL PATIENTS:

Medical costs of international patients is according to law and based on presented services and approved tariffs.

REQUIRED DOCUMENTS FOR ACCEPTANCE:

The acceptance of the patients does 24 hours every day with the order of related physician.

1. Identification
2. Passport
3. Hospitalize order from related physician

HONOURS OF HOSPITAL:

1. Receiving the superior title in second country clinical governance fair in 1 391



2. Receiving one positive degree of validation in the first assessment of validation

3. Receiving the tablet of superior executive in improvement of hotel service quality in 1 394

4. Receiving the appreciation as superior research core in province in 1392,1394
5. Receiving the appreciation as superior presenting service center from Golestan social security
6. Holder of Baby friendly tablet
7. The only hospital with healthcare unit in province
8. Receiving the certification of hemovigilance system

THE HOSPITAL POSSIBILITIES

Parking

Pax system

Conference Hall

Coffee net

Skill lab

ATM

Waste Strilizer

Greenbelt



HYGIENE, QUALITY, HEALTH

Aq Qala, The first kilometer of Bandar Turkmen road

Postal code: 49318-13946

Telephone No: 01734526765-7

Fax No: 01734526768